

## Tony Lumpkin

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**From:** Brent Cassity  
**Sent:** Thursday, December 12, 2002 12:25 PM  
**To:** Becky Mendoza  
**Cc:** Tony Lumpkin; Darci Greco; Brett Gaither; Randy Sutton; Nicki Province  
**Subject:** RE: TX Licensing

Becky- I talked to Darci yesterday. The information on your memo was incorrect. The memo greatly concerned me on how it was handled. It was not only incorrect, but neither Randy Sutton nor I was notified before you sent this e-mail out in error. In the future, all decisions that change the possible way we do business as a company will be made by Randy Sutton, Tony Lumpkin, Kati Scannell, and myself. I don't want this kind of situation to ever happen again.

-----Original Message-----

**From:** Becky Mendoza  
**Sent:** Thursday, December 12, 2002 6:33 AM  
**To:** Brent Cassity  
**Subject:** FW: TX Licensing

In response to your email, please read the following from Darci. We will know more about this on 12/17/02.

Thank you,  
Becky Mendoza  
Agent Licensing

-----Original Message-----

**From:** Darci Greco  
**Sent:** Wednesday, December 11, 2002 5:00 PM  
**To:** Marianne Jones; Becky Mendoza; Patty Ortiz  
**Cc:** Tony Lumpkin  
**Subject:** FW: TX Licensing

Please hold off on saying anything further regarding the CE on the licenses in TX to any of our agents. Kati is going to put together information that I just learned about today with regards to the CE. One being that our agents will not be required to take the CE course through AD Banker. Upon receipt from her and upon my return to the office on 12/17/2002, I will discuss further. Please read below.

Thanks,  
Darci

-----Original Message-----

**From:** Darci Greco  
**Sent:** Wednesday, December 11, 2002 4:58 PM  
**To:** Kati Scannell  
**Subject:** RE: TX Licensing

Someone would need to contact John Delgado regarding this and my best suggestion for this, should be Roxanne Schnieders. Although, I believe Roxanne is departing tonight for New Orleans so you may want to leave a voice mail on her cell phone for her.

-----Original Message-----

**From:** Kati Scannell  
**Sent:** Wednesday, December 11, 2002 4:57 PM  
**To:** Darci Greco  
**Subject:** RE: TX Licensing

I think we should have Jim Shawn put the 1<sup>st</sup> couple license appointments through. Has John Delgado authorized us to appoint him under the Prearranged Funeral Service License he has through Forethought? I am going to be sending an email explaining the statute and including the Code.

-----Original Message-----

**From:** Darci Greco

**Sent:** Wednesday, December 11, 2002 4:51 PM

**To:** Kati Scannell

**Subject:** TX Licensing

Kati:

Would you please have a copy of the code that Jim Shawn discussed with us sent to me. Randy would like to run a test to see if we can get John Delgado license under the preneed license in the State of Texas. I'm sure they will issue the license, but I'm concerned that they will cancel the Forethought.

Regardless, prior to doing this and going further on this license issue, I would like to read the code and inform Patty and Marianne as to where we stand and how we will be handling the Texas Licenses.

Thanks,  
Darci