134. September 13, 2007, following questions by NPS sales agents and funeral homes in Ohio regarding policy loans, Defendant Nicki Province wrote to Defendants Schnieders, Brent Cassity, and Scannell setting forth false and misleading information to tell the sales agents:

"The answer should simply be, we do not do policy loans in any state .... If the ae [account executive, or sales agent] is asked if we ever have the answer should be 'not that I am aware of."" (emphasis added)

135. On September 13, 2007, in response to the above email, Defendant Brent Cassity

wrote to Defendants Nicki Province, Schnieders, and Scannell: "Agreed." (emphasis added)

136. On September 14, 2007, Defendant Erin Province intentionally misrepresented to

an Ohio funeral home that NPS did not allow policy loans to be taken out against the insurance

policies. In an email to Defendants Schnieders, Nicki Province, Tate, and Scannell on

September 14, 2007, Defendant Erin Province confirmed her intentional misrepresentations:

"He said rumor is that NPS is the owner of the policy and is taking out policy loans on these accounts and then taking out policy loans on other accts [sic] to pay off these accts [sic] when the accounts become deceased. I told him the purchaser is the policy owner and although the policy language for a whole life policy, which is used to fund preneeds, may state policy loans are available we do not allow the purchasers to take out a policy loan." (emphasis added)

137. On September 18, 2007, Defendant Nicki Province sent a letter reviewed by

Defendants Doug Cassity, Brent Cassity, Sutton, Scannell, Schnieders, Tate, and Erin Province

to Reed Funeral Home of Canton, Ohio falsely stating:

(1) "NPS has no ownership in the [insurance] policy. The purchaser is, at all times, the owner of the policy."; and

(2) "NPS and Lincoln, while they share distant but common ownership, are separate entities. . . . NPS was not aware that (a) applications were being sent in showing NPS/Reed Funeral Home as beneficiary, and (b) that Lincoln was changing the beneficiary designation to show only NPS as is appropriate."